

# Release Notes

## Version 4.3.3.7

May 2023

### Connected Automated Monitoring +

(Formerly known as Tutela)



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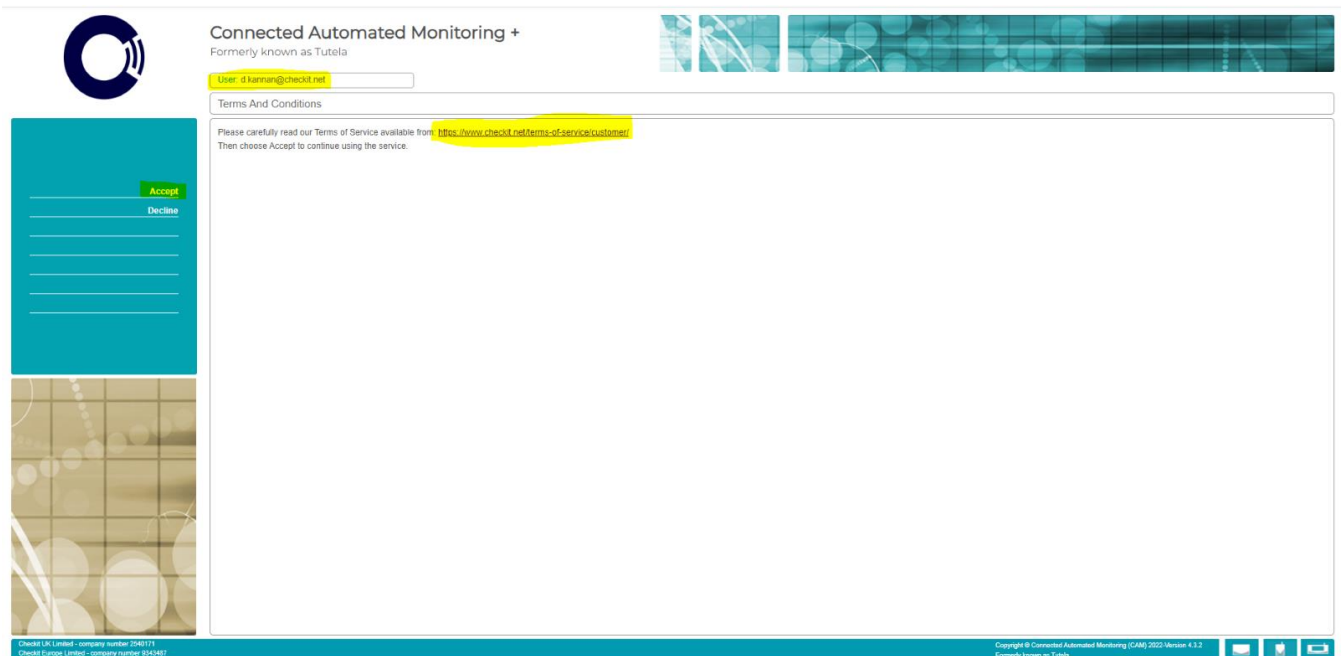
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## Updates

- We have updated our Terms of Service. When you log in to the CAM+ website, you will be asked to:
  1. Click the link to read the new Terms of Service.
  2. Click Accept to continue using the service.



## Improvements

- We have upgraded our Apache Commons Library security for security.
- On the Manage Contact Names page, you can now view and edit:
  - call flow
  - switchboard
  - extension number

Connected Automated Monitoring +  
Formerly known as Tutela

User: d.kannan@checkit.net

SITES & DEPARTMENTS - Checkit

KARLTEST Karl's Test Site

AUDIT USERS CONTACTS SENSORS LIBRARY SETPOINTS ALLOW 14 DAY ACCESS CONTROL CHARTS ALLOW CALL OPTION

MANAGE CONTACT NAMES

BACK HELP NEW MODIFY DELETE EXIT

MANAGE ALARM CONTACTS > MANAGE CONTACT NAMES

All Contacts

CONTACT NAME	PHONE NO.	SMS NO.	EMAIL	CALL FLOW	EXTENSION	SWITCH BOARD	
Ian Budden	07909577011	07909577011	softwaresupport@checkit.net		123	ENABLED	👍
Rebecca Ifill - Ext 350	01252406350	07830074676	tim@nextcontrols.com,	NewWaitroseFlow	122	ENABLED	👍
Joseph Odoeme - Ext 349	01252406399					DISABLED	👍
Nouman Khurram - Ext 387	01252406387					DISABLED	👍
Duty IT Mobile			itsupport@checkit.net,			DISABLED	👍
Rebecca Personal	07830074676	07830074676	rebecca.ifill@checkit.net,			DISABLED	👍
Ian Budden	01252406357	07909577011				DISABLED	👍
Metering Alarming			derek.merry@checkit.net,a			DISABLED	👍
Duty IT Mobile (PM)	07775864658	07917764091,07909577	itsupport@checkit.net,ian.b			DISABLED	👍
Duty IT Mobile (PM)	07775864658	07917764091,07909577	itsupport@checkit.net,ian.b			DISABLED	👍
Rebecca Ifill (PM)	07970615856	07917764091,07909577	itsupport@checkit.net,ian.b		379	ENABLED	👍
Rebecca Ifill Personal (PM)	07830074676	07917764091,07909577	itsupport@checkit.net,ian.b			DISABLED	👍
Duty IT Mobile (PM)	07775864658	07909577	itsupport@checkit.net,ian.b		123	ENABLED	👍
Ockert Botha - Ext 386	447900323638	447900323638	ockert.botha@checkit.net,	NewWaitroseFlow	456	ENABLED	👍

Enabled Disabled

## Fixes

- If you generate a Check Readings report, the alarm delay values will be shown in the report, even if there is only one delay value configured.

LO ALARM SETPOINT	LO ALARM DELAY TIME	HI ALARM SETPOINT	HI ALARM DELAY TIME
2.0	0.0	8.0	15.0
2.0	0.0	8.0	15.0

- If someone answers an automated incident call, you can listen to the recording on the CAM+ website. To do so:
  1. Open the Incident Audit.
  2. Click the play button in the Alarm Call Audit Trail.

The screenshot displays the Checkit CAM+ web interface. The top navigation bar includes the Checkit logo, the text "Connected Automated Monitoring + Formerly known as Tutela", and user information "User: d.kannan@checkit.net". Below this, the page title is "INCIDENT AUDIT - NEXTCSL - Next Control Systems - IT Monitoring".

The main content area is divided into two panels. The left panel, titled "Server Ambient - Server Room Ambient", shows alarm details for incident ID 27337406, which is a "High Temperature Alarm" received on 16/05/2023 at 12:03:33. The alarm details include "EPC 2 HIGH TEMPERATURE ALARM CURRENT VALUE: 50.4°C" and "Alarm called out by: ACH".

The right panel, titled "Alarm Call Audit Trail", contains a table with the following data:

ID	Timestamp	Event	Details
1	16/05/2023 12:03:33	Alarm Received	
2	16/05/2023 12:03:36	Call	Keep all of those things to do (Alarm Accepted)
3	16/05/2023 12:04:17	SMS	07424626203
4	16/05/2023 12:04:16	Email	dillibabu.kannan@checkit.net
5	16/05/2023 12:04:17	Incident Closed	

A red box highlights a yellow play button icon in the second row of the table. Below the table, a "Transcription" window is open, showing a progress bar at 0:06 / 0:06 and a speaker icon. The bottom of the interface includes a footer with company information and copyright details.

- If you create a new keyholder and you leave the call flow ID blank, we will pick the default ID from the site or customer level.

The screenshot displays the Checkit web application interface. At the top left is the Checkit logo. The main header area includes the text "Connected Automated Monitoring + Formerly known as Tutela" and a user login field with the email "d.kannan@checkit.net". Below the header is a navigation menu with options like "SITES & DEPARTMENTS", "AUDIT USERS", "CONTACTS", "SENSORS", "LIBRARY", "SETPOINTS", "ALLOW 14 DAY ACCESS", "CONTROL CHARTS", and "ALLOW CALL OPTION".

The central focus is a modal window titled "MANAGE CONTACT NAMES". This window contains a form with the following fields:

- Contact Name: \* (Text input field containing "Add Keyholder")
- Telephone No.: (Text input field containing "07424626203")
- Cell Phone No.(SMS): (Text input field containing "07424626203")
- Email: (Text input field containing "d@bibu kannan@checkit.net")
- Switch Board: (Text input field with a checkbox)
- Extension: (Text input field)
- Call Flow: (Dropdown menu)

A red rectangular box highlights the "Contact Name" and "Cell Phone No.(SMS)" fields. The background of the application shows a grid of site cards, each with a "CONTROL CHARTS" and "ALLOW CALL OPTION" checkbox.

At the bottom of the page, there is a footer with copyright information: "Copyright © Connected Automated Monitoring (CAM) 2020 Version 4.3.2 Formerly known as Tutela".

## System Requirements

There is no change to the System Requirements for CAM+ when compared with the immediately previous release – the requirements are repeated here for convenience only.

Yes
No

	Windows 10	Windows 8.1	Windows 8	Windows 7 64-Bit	Windows 7	Windows XP
Edge 81		N/A	N/A	N/A	N/A	N/A
Edge 80		N/A	N/A	N/A	N/A	N/A
Edge 79		N/A	N/A	N/A	N/A	N/A
Edge 18		N/A	N/A	N/A	N/A	N/A
Edge 17		N/A	N/A	N/A	N/A	N/A
Edge 16		N/A	N/A	N/A	N/A	N/A
Edge 15		N/A	N/A	N/A	N/A	N/A
IE 11			N/A		N/A	N/A
IE 10	N/A	N/A			N/A	N/A
IE 9 x64	N/A	N/A	N/A		N/A	N/A
IE 9	N/A	N/A	N/A			N/A
IE 8	N/A	N/A	N/A	N/A		
Chrome 81 thru 72					N/A	N/A
Chrome 71 thru 49						N/A
Chrome 48						
FireFox 76		N/A	N/A		N/A	N/A
FireFox 75			N/A		N/A	N/A
FireFox 74		N/A	N/A		N/A	N/A
FireFox 73		N/A	N/A		N/A	N/A
FireFox 72					N/A	N/A
FireFox 71					N/A	N/A
FireFox 70					N/A	N/A
FireFox 69					N/A	N/A
FireFox 68					N/A	N/A
FireFox 67					N/A	N/A
FireFox 66					N/A	N/A
FireFox 65 thru 44						N/A



FireFox 44						
FireFox 43						
Opera 68 thru 36					N/A	N/A
Opera 35						
Safari 13 thru 6.2	N/A	N/A	N/A	N/A	N/A	N/A

	Mac 10.15	Mac 10.14	Mac 10.13	Mac 10.12	Mac 10.11	Mac 10.10	Mac 10.9	Mac 10.8
Edge 80 and 79		N/A	N/A	N/A	N/A	N/A	N/A	N/A
Chrome 81					N/A	N/A	N/A	N/A
Chrome 80 x64						N/A	N/A	N/A
Chrome 79						N/A	N/A	N/A
Chrome 78 x64 thru 69 x 64						N/A	N/A	N/A
Chrome 68 x64 thru 55 x64	N/A	N/A					N/A	N/A
Chrome 54 x64	N/A	N/A	N/A				N/A	N/A
Chrome 53 x64	N/A	N/A	N/A				N/A	N/A
Chrome 52 x64	N/A	N/A	N/A				N/A	N/A
Chrome 51 x64	N/A	N/A	N/A	N/A			N/A	N/A
Chrome 50 x64	N/A	N/A	N/A	N/A				N/A
Chrome 49 x64	N/A	N/A	N/A	N/A				
Chrome 48 x64 thru 41 x64	N/A	N/A	N/A	N/A				
FireFox 76 thru 74		N/A	N/A	N/A	N/A	N/A	N/A	N/A
FireFox 73						N/A	N/A	N/A
FireFox 72,					N/A	N/A	N/A	N/A
FireFox 71 x64					N/A	N/A	N/A	N/A
FireFox 70						N/A	N/A	N/A
FireFox 69 thru 62	N/A						N/A	N/A
FireFox 61	N/A	N/A					N/A	N/A
FireFox 60	N/A	N/A					N/A	N/A
FireFox 59	N/A	N/A						N/A
FireFox 58	N/A	N/A					N/A	N/A

FireFox 57	N/A	N/A						N/A
FireFox 56	N/A	N/A						N/A
FireFox 55 thru 47	N/A	N/A	N/A					N/A
FireFox 46 thru 44	N/A	N/A	N/A	N/A				
FireFox 43 thru 38	N/A	N/A	N/A	N/A				
Opera 66		N/A				N/A	N/A	N/A
Opera 65		N/A				N/A	N/A	N/A
Opera 64						N/A	N/A	N/A
Opera 63 thru 58	N/A						N/A	N/A