

# Release Notes

## Version 4.3.3

August 2022

### Connected Automated Monitoring +

(Formerly known as Tutela)



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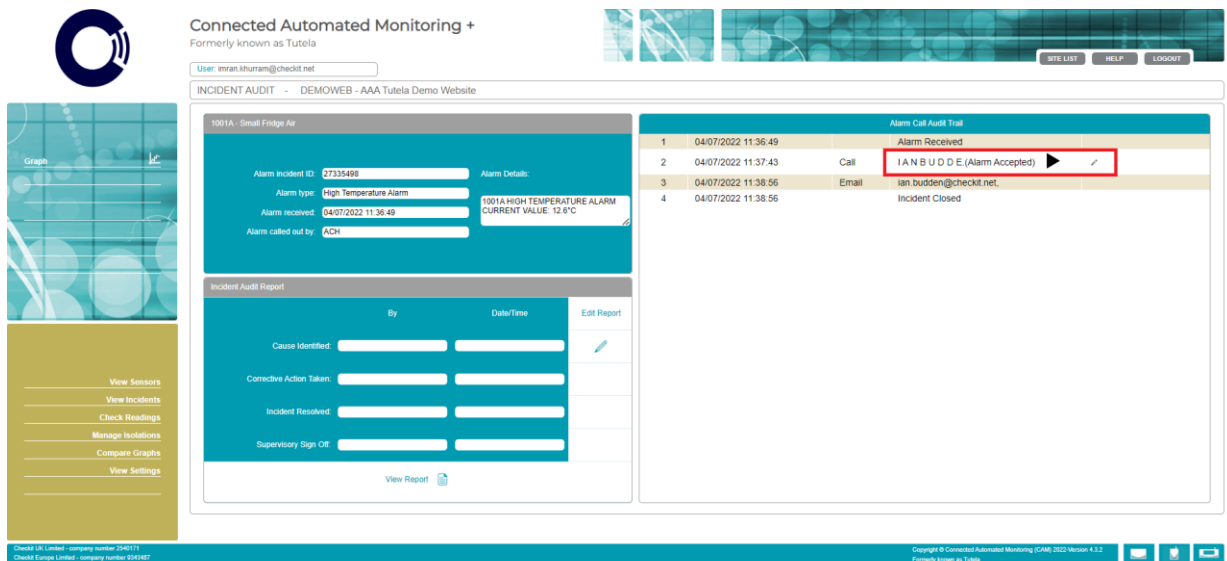
## New Features

In previous releases we introduced automated telephone calls to ensure you can be systematically informed about alerts/alarms related to your CAM+ sensors and the equipment they monitor ('Automated Call Handling'). With CAM+ **3.4.4** we will provide several enhancements to help ensure the right people are informed as quickly as possible when CAM+ raises and alert/alarm and that your digital records are complete and accurate. The enhancements are:

- you have access to both a recording and a transcript of each automated call via the CAM+ website: they are stored in the Incident Audit Report page. (You can also rename the recording if you wish).
- you can specify a switchboard number and an extension for any of your key contacts (previously only a standard telephone number was possible)
- you can specify several numbers for SMS messages rather than only one, so each key contact can be sure of receiving the messages if they use more than one mobile device.

These enhancements will be available automatically once the release is live to all customers who are using our automated call handling service.

The recording and its transcription are available in the Incident Audit page as shown below. You can listen to the recording and can change its name (if the transcription is incorrect, for example).



The screenshot displays the 'Connected Automated Monitoring +' interface. The main content area is titled 'INCIDENT AUDIT - DEMOWEB - AAA Tutela Demo Website'. It features a sidebar with navigation options: View Sensors, View Incidents, Check Readings, Manage Isolations, Compare Graphs, and View Settings. The central panel shows 'Alarm Details' for incident ID 27335499, which is a 'High Temperature Alarm' received on 04/07/2022 at 11:36:49. The alarm details include the sensor name '1901A HIGH TEMPERATURE ALARM' and the current value '12.6°C'. Below this is an 'Incident Audit Report' table with columns for 'By', 'Date/Time', and 'Edit Report'. The table contains four rows of data, with the second row highlighted in red, indicating a call received at 11:37:43 with the transcription 'I A N B U D D E (Alarm Accepted)'. The footer of the page includes copyright information for Checkit UK Limited and Checkit Europe Limited, along with the version number 'CAM+ 3.4.4'.

## Listen to a Recording

To listen to a recording, click the Play button, as shown below.

The screenshot shows the 'Connected Automated Monitoring +' interface. The main content area is titled 'INCIDENT AUDIT - DEMOWEB - AAA Tutela Demo Website'. It displays details for an alarm incident (ID: 27335498) and an 'Alarm Call Audit Trail' table. A red box highlights the play button in the second row of the table.

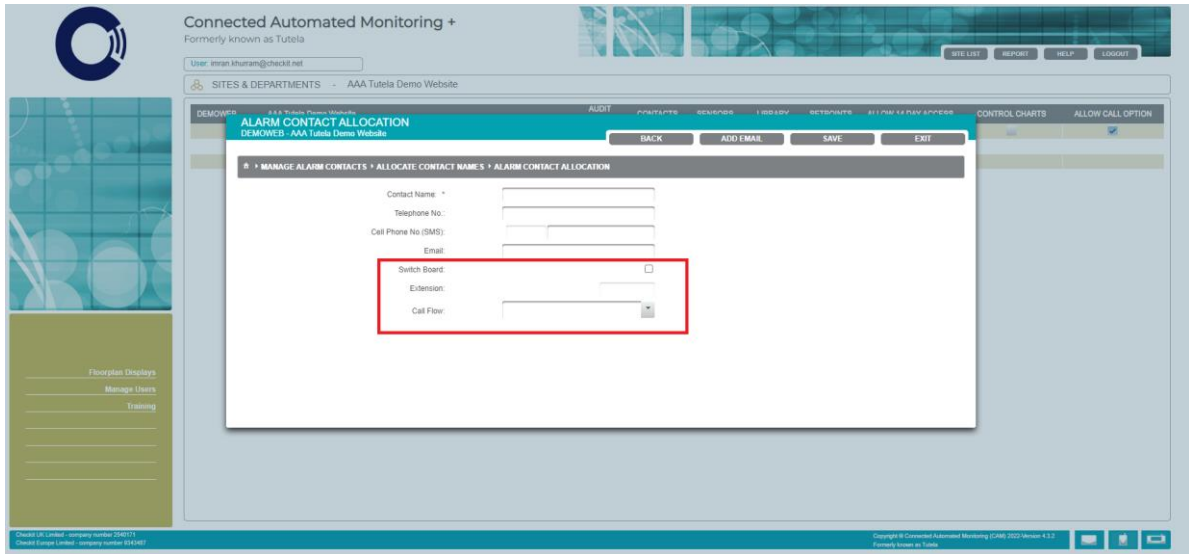
| Alarm Call Audit Trail |                     |       |                                  |   |
|------------------------|---------------------|-------|----------------------------------|---|
| 1                      | 04/07/2022 11:36:49 |       | Alarm Received                   |   |
| 2                      | 04/07/2022 11:37:43 | Call  | I A N B U D D E (Alarm Accepted) | ▶ |
| 3                      | 04/07/2022 11:38:56 | Email | ian.budden@checkit.net           |   |
| 4                      | 04/07/2022 11:38:56 |       | Incident Closed                  |   |

To change the name, click on pencil button as shown:

The screenshot shows the same interface as above, but with a red box highlighting the pencil icon in the second row of the 'Alarm Call Audit Trail' table, indicating the edit function.

| Alarm Call Audit Trail |                     |       |                           |   |
|------------------------|---------------------|-------|---------------------------|---|
| 1                      | 04/07/2022 11:36:49 |       | Alarm Received            |   |
| 2                      | 04/07/2022 11:37:43 | Call  | I A N B U D D E (Alarm A) | ✎ |
| 3                      | 04/07/2022 11:38:56 | Email | ian.budden@checkit.net    |   |
| 4                      | 04/07/2022 11:38:56 |       | Incident Closed           |   |

When creating or editing keyholder details, three new fields are available as shown below.



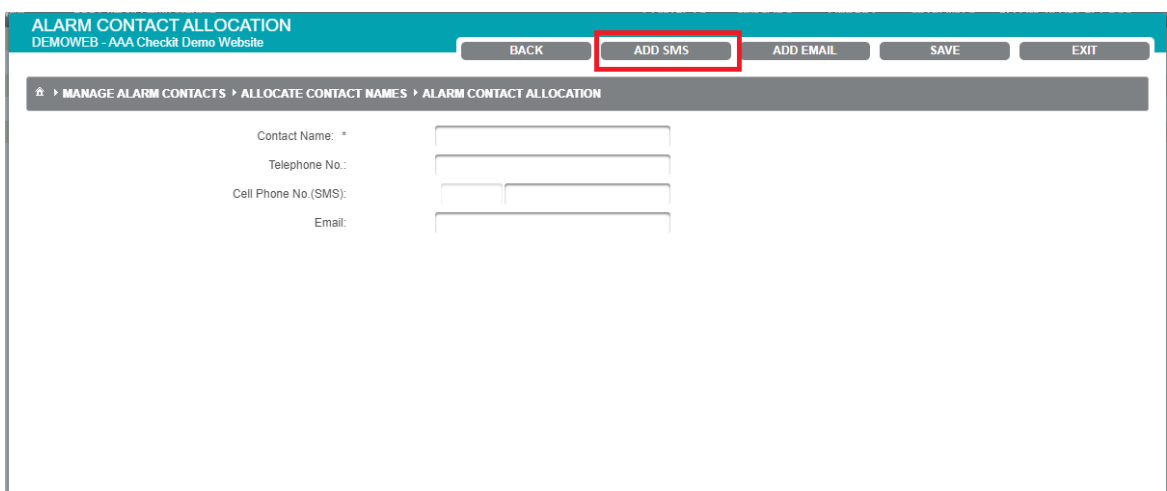
**Switch board.** Use this field to indicate that the contact number is to a switch board (rather than direct to a phone).

**Extension.** Used to record the extension number.

**Call flow.** Call flow can be picked from the dropdown. This flow will define how the call will be performed. Used to indicate if the contact is via a switchboard or not.

### Add Multiple SMS numbers

You can add more than one number for SMS messages using “ADD SMS” button in the Alarm Contacts Allocation page, as shown below.



By pressing the “ADD SMS” button, it will add one more field for SMS number and so on.

**ALARM CONTACT ALLOCATION**  
DEMOWEB - AAA Checkit Demo Website

BACK ADD SMS ADD EMAIL SAVE EXIT

MANAGE ALARM CONTACTS > ALLOCATE CONTACT NAMES > ALARM CONTACT ALLOCATION

Contact Name: \*

Telephone No.:

Cell Phone No. (SMS):

Cell Phone No. (SMS):

Cell Phone No. (SMS):

Email:

## System Requirements

There is no change to the System Requirements for CAM+ when compared with the immediately previous release – the requirements are repeated here for convenience only.

|     |
|-----|
| Yes |
| No  |

|                    | Windows 10 | Windows 8.1 | Windows 8 | Windows 7 64-Bit | Windows 7 | Windows XP |
|--------------------|------------|-------------|-----------|------------------|-----------|------------|
| Edge 81            |            | N/A         | N/A       | N/A              | N/A       | N/A        |
| Edge 80            |            | N/A         | N/A       | N/A              | N/A       | N/A        |
| Edge 79            |            | N/A         | N/A       | N/A              | N/A       | N/A        |
| Edge 18            |            | N/A         | N/A       | N/A              | N/A       | N/A        |
| Edge 17            |            | N/A         | N/A       | N/A              | N/A       | N/A        |
| Edge 16            |            | N/A         | N/A       | N/A              | N/A       | N/A        |
| Edge 15            |            | N/A         | N/A       | N/A              | N/A       | N/A        |
| IE 11              |            |             | N/A       |                  | N/A       | N/A        |
| IE 10              | N/A        | N/A         |           |                  | N/A       | N/A        |
| IE 9 x64           | N/A        | N/A         | N/A       |                  | N/A       | N/A        |
| IE 9               | N/A        | N/A         | N/A       |                  |           | N/A        |
| IE 8               | N/A        | N/A         | N/A       | N/A              |           |            |
| Chrome 81 thru 72  |            |             |           |                  | N/A       | N/A        |
| Chrome 71 thru 49  |            |             |           |                  |           | N/A        |
| Chrome 48          |            |             |           |                  |           |            |
| FireFox 76         |            | N/A         | N/A       |                  | N/A       | N/A        |
| FireFox 75         |            |             | N/A       |                  | N/A       | N/A        |
| FireFox 74         |            | N/A         | N/A       |                  | N/A       | N/A        |
| FireFox 73         |            | N/A         | N/A       |                  | N/A       | N/A        |
| FireFox 72         |            |             |           |                  | N/A       | N/A        |
| FireFox 71         |            |             |           |                  | N/A       | N/A        |
| FireFox 70         |            |             |           |                  | N/A       | N/A        |
| FireFox 69         |            |             |           |                  | N/A       | N/A        |
| FireFox 68         |            |             |           |                  | N/A       | N/A        |
| FireFox 67         |            |             |           |                  | N/A       | N/A        |
| FireFox 66         |            |             |           |                  | N/A       | N/A        |
| FireFox 65 thru 44 |            |             |           |                  |           | N/A        |
| FireFox 44         |            |             |           |                  |           |            |
| FireFox 43         |            |             |           |                  |           |            |
| Opera 68 thru 36   |            |             |           |                  | N/A       | N/A        |
| Opera 35           |            |             |           |                  |           |            |
| Safari 13 thru 6.2 | N/A        | N/A         | N/A       | N/A              | N/A       | N/A        |



|                            | Mac 10.15 | Mac 10.14 | Mac 10.13 | Mac 10.12 | Mac 10.11 | Mac 10.10 | Mac 10.9 | Mac 10.8 |
|----------------------------|-----------|-----------|-----------|-----------|-----------|-----------|----------|----------|
| Edge 80 and 79             |           | N/A       | N/A       | N/A       | N/A       | N/A       | N/A      | N/A      |
| Chrome 81                  |           |           |           |           | N/A       | N/A       | N/A      | N/A      |
| Chrome 80 x64              |           |           |           |           |           | N/A       | N/A      | N/A      |
| Chrome 79                  |           |           |           |           |           | N/A       | N/A      | N/A      |
| Chrome 78 x64 thru 69 x 64 |           |           |           |           |           | N/A       | N/A      | N/A      |
| Chrome 68 x64 thru 55 x64  | N/A       | N/A       |           |           |           |           | N/A      | N/A      |
| Chrome 54 x64              | N/A       | N/A       | N/A       |           |           |           | N/A      | N/A      |
| Chrome 53 x64              | N/A       | N/A       | N/A       |           |           |           | N/A      | N/A      |
| Chrome 52 x64              | N/A       | N/A       | N/A       |           |           |           | N/A      | N/A      |
| Chrome 51 x64              | N/A       | N/A       | N/A       | N/A       |           |           | N/A      | N/A      |
| Chrome 50 x64              | N/A       | N/A       | N/A       | N/A       |           |           |          | N/A      |
| Chrome 49 x64              | N/A       | N/A       | N/A       | N/A       |           |           |          |          |
| Chrome 48 x64 thru 41 x64  | N/A       | N/A       | N/A       | N/A       |           |           |          |          |
| FireFox 76 thru 74         |           | N/A       | N/A       | N/A       | N/A       | N/A       | N/A      | N/A      |
| FireFox 73                 |           |           |           |           |           | N/A       | N/A      | N/A      |
| FireFox 72,                |           |           |           |           | N/A       | N/A       | N/A      | N/A      |
| FireFox 71 x64             |           |           |           |           | N/A       | N/A       | N/A      | N/A      |
| FireFox 70                 |           |           |           |           |           | N/A       | N/A      | N/A      |
| FireFox 69 thru 62         | N/A       |           |           |           |           |           | N/A      | N/A      |
| FireFox 61                 | N/A       | N/A       |           |           |           |           | N/A      | N/A      |
| FireFox 60                 | N/A       | N/A       |           |           |           |           | N/A      | N/A      |
| FireFox 59                 | N/A       | N/A       |           |           |           |           |          | N/A      |
| FireFox 58                 | N/A       | N/A       |           |           |           |           | N/A      | N/A      |
| FireFox 57                 | N/A       | N/A       |           |           |           |           |          | N/A      |
| FireFox 56                 | N/A       | N/A       |           |           |           |           |          | N/A      |
| FireFox 55 thru 47         | N/A       | N/A       | N/A       |           |           |           |          | N/A      |
| FireFox 46 thru 44         | N/A       | N/A       | N/A       | N/A       |           |           |          |          |
| FireFox 43 thru 38         | N/A       | N/A       | N/A       | N/A       |           |           |          |          |
| Opera 66                   |           | N/A       |           |           |           | N/A       | N/A      | N/A      |
| Opera 65                   |           | N/A       |           |           |           | N/A       | N/A      | N/A      |
| Opera 64                   |           |           |           |           |           | N/A       | N/A      | N/A      |
| Opera 63 thru 58           | N/A       |           |           |           |           |           | N/A      | N/A      |