

# Release Notes

## Version 4.3.2

March 2022

### Connected Automated Monitoring +

(Formerly known as Tutela)



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## New Feature

### Key Contacts Management

You can now add a selected contact to multiple Key Contact lists quickly and easily as follows.

1. Select the contacts icon on the CAM+ main menu 
2. Select **Manage Alarm contacts** and on the following page **Allocate Contact Names**
3. The Sensor Alarm Group page displays all the Sensor Alarm Groups set up for your business – typically one for each of your major departments / org. units. Click on the Contact Lists icon for the group you in which you want to add/modify contacts 
4. The Contact Lists for the selected Group are listed: select the Contact Lists icon in the View column on any line 
5. Click on the **View Available Alarm Contacts** icon in the bottom left area of the page.

The Contacts Allocation page displays – here is an example:

MANAGE ALARM CONTACTS > ALLOCATE CONTACT NAMES > ALARM CONTACT ALLOCATION						
LIST NAME	DESCRIPTION	START TIME	END TIME	START DATE	END DATE	
24 Hour Contact List	24 Hour Contact List	00:00	23:59	-	-	<input checked="" type="checkbox"/>
weekday	weekday	09:00	17:00	-	-	<input checked="" type="checkbox"/>
TestList-Monday	This keyholder list is just for	01:01	02:02	-	-	<input checked="" type="checkbox"/>
TestList-Wednesday	This keyholder list is just for	03:03	04:04	-	-	<input checked="" type="checkbox"/>
TestList-Friday	This keyholder list is just for	05:05	10:05	-	-	<input type="checkbox"/>
test-Wednesday	test	03:00	05:00	-	-	<input type="checkbox"/>
test	test	00:00	01:00	-	-	<input type="checkbox"/>

INACTIVE ALARM CONTACTS			
CONTACT NAME	PHONE NO.	EMAIL	
+ Alex Poxton		softwaresupport@chec	➔
+ Gordon Muscat		Gordon.Muscat@chec	➔
+ Mike Hobby		MHobby@tutelamedic	➔
+ test user	12345789	test@test.test	➔

ACTIVE ALARM CONTACTS				
CONTACT NAME	PHONE	SMS	EMAIL	
▼ Alex Poxton	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	REMOVE
▲ gerard cavander	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	REMOVE

Select the list or lists to which you would like to add a contact using the selection boxes at the far right of the list names. Then, in the INACTIVE ALARM CONTACTS box, click the arrow icon to the right of the contact you want to add to list/lists. The contact is added to all the lists selected and shown in ACTIVE ALARM CONTACTS box. Adjust their position in the list (which determines if they are the first to be contacted or the second etc.) using the up and down arrows in the left column.

6. To complete your update, select the **Update** button at the top of the page.

**Note:** warning messages are now displayed when invalid entries are made in mandatory fields (telephone no., email etc.) on the Alarm Contact Allocation page to ensure contact records have the required information.

### **Event Driven Actions and Contact Lists**

If you are using our Event Driven Actions (EDA) service to have Alerts and Alarms accompanied by checklists guiding staff to resolve the alert/alarm issue, this service can now work with your Contact Lists. If the staff/teams that receive EDA alerts/alarms on their mobile phones/Checkit Memos are not available during the night, for example, we can enable EDA on a Contact List that includes contacts that are available through the night and they will be contacted by Checkit through phone, mail or SMS, in the usual way.

When a Contact List is enabled for EDA a new EDA column on the Allocate Contact Names page indicates if EDA is enabled or not. To enable a Contact Lists for EDA please contact Checkit Customer Services.

## Improvements/Enhancements

### 1. Report Names Improved

The names assigned to reports you create in the CAM+ website and store in the online Document Library now include both the name of the channel/sensors they relate to and the date range they cover. Previously, the automatically generated name included only the type of report ('Sensor graph' for example ) and the date the report was generated.

For example, if you generate a graphical report by clicking on the graph icon on the Sensor List page, use the Reports button to generate a report and select the Online Document Library as the place to store it, the name given to the stored report will begin with the reported channel/sensor name (1001A in the example below) and end with the date range reported.

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User: Gerard.Cavander@checkit.net

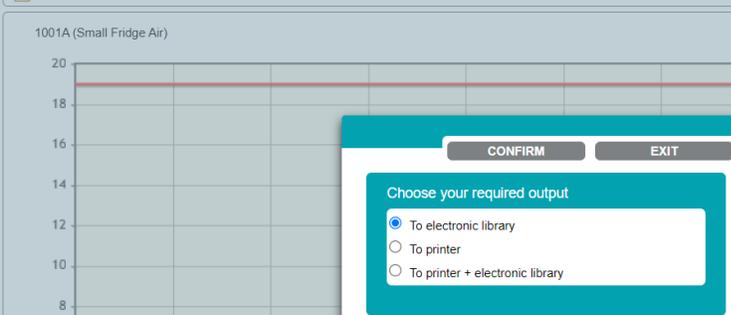
SITE LIST REPORT

SENSOR LIST - DEMOWEB - All Sensors

CHANNEL	DESCRIPTION	VALUES	GRAPHS	TABLE	INCIDENT	ISOL
1001A	Small Fridge Air	Fault				
1001B	Small Fridge Core	Fault				

SENSOR GRAPH - DEMOWEB - AAA Tutela Demo Website

1001A (Small Fridge Air)



CONFIRM EXIT

Choose your required output

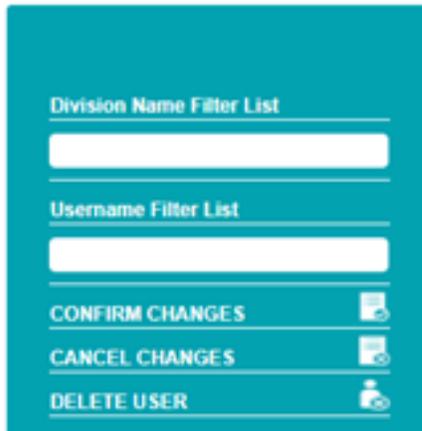
- To electronic library
- To printer
- To printer + electronic library

DOCUMENT LIBRARY - DEMOWEB - AAA Tutela Demo

Reports Pending Secondary Sign Off	VIEW	RENAME
1001A_Sensor Graph_2022-03-09_2022-03-10		RENAME
1001A_Sensor Graph_2022-03-09_2022-03-10		RENAME

## 2. Search Filters on the User Status Page

Finding either a particular user record or a particular division record is now much easier. Two new fields have been added to the User Status page. *Username Filter List* is available to Administrators, while Website Administrators also have access to it as well as to *Division Name Filter List*. In both cases entering a string in the filter field searches user records and displays only matching records.



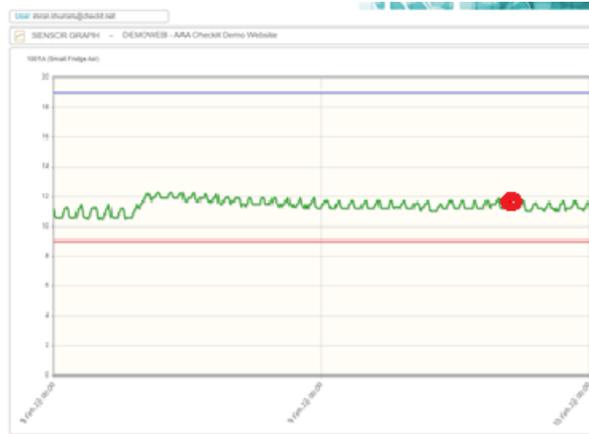
The image shows a teal-colored panel with the following elements:

- Division Name Filter List**: A text label above a white input field.
- Username Filter List**: A text label above a white input field.
- CONFIRM CHANGES**: A button with a document icon.
- CANCEL CHANGES**: A button with a document icon and a red 'X'.
- DELETE USER**: A button with a trash can icon.

## Bug Fixes

### Sign-off Field Enabled

Due to a bug the Supervisory Sign-off and other fields were disabled/read-only whenever the Incident Audit page was opened by clicking on an incident displayed on a Sensor Graph page (only). This has been fixed so these fields will be updateable as expected when the Incident Audit page is opened in this way – the “Edit” button enabled. 





## System Requirements

There is no change to the System Requirements for CAM+ when compared with the immediately previous release – the requirements are repeated here for convenience only.

Yes
No

	Windows 10	Windows 8.1	Windows 8	Windows 7 64-Bit	Windows 7	Windows XP
Edge 81		N/A	N/A	N/A	N/A	N/A
Edge 80		N/A	N/A	N/A	N/A	N/A
Edge 79		N/A	N/A	N/A	N/A	N/A
Edge 18		N/A	N/A	N/A	N/A	N/A
Edge 17		N/A	N/A	N/A	N/A	N/A
Edge 16		N/A	N/A	N/A	N/A	N/A
Edge 15		N/A	N/A	N/A	N/A	N/A
IE 11			N/A		N/A	N/A
IE 10	N/A	N/A			N/A	N/A
IE 9 x64	N/A	N/A	N/A		N/A	N/A
IE 9	N/A	N/A	N/A			N/A
IE 8	N/A	N/A	N/A	N/A		
Chrome 81 thru 72					N/A	N/A
Chrome 71 thru 49						N/A
Chrome 48						
FireFox 76		N/A	N/A		N/A	N/A
FireFox 75			N/A		N/A	N/A
FireFox 74		N/A	N/A		N/A	N/A
FireFox 73		N/A	N/A		N/A	N/A
FireFox 72					N/A	N/A
FireFox 71					N/A	N/A
FireFox 70					N/A	N/A
FireFox 69					N/A	N/A
FireFox 68					N/A	N/A
FireFox 67					N/A	N/A
FireFox 66					N/A	N/A
FireFox 65 thru 44						N/A
FireFox 44						
FireFox 43						
Opera 68 thru 36					N/A	N/A
Opera 35						
Safari 13 thru 6.2	N/A	N/A	N/A	N/A	N/A	N/A

	Mac 10.15	Mac 10.14	Mac 10.13	Mac 10.12	Mac 10.11	Mac 10.10	Mac 10.9	Mac 10.8
Edge 80 and 79		N/A	N/A	N/A	N/A	N/A	N/A	N/A
Chrome 81					N/A	N/A	N/A	N/A
Chrome 80 x64						N/A	N/A	N/A
Chrome 79						N/A	N/A	N/A
Chrome 78 x64 thru 69 x 64						N/A	N/A	N/A
Chrome 68 x64 thru 55 x64	N/A	N/A					N/A	N/A
Chrome 54 x64	N/A	N/A	N/A				N/A	N/A
Chrome 53 x64	N/A	N/A	N/A				N/A	N/A
Chrome 52 x64	N/A	N/A	N/A				N/A	N/A
Chrome 51 x64	N/A	N/A	N/A	N/A			N/A	N/A
Chrome 50 x64	N/A	N/A	N/A	N/A				N/A
Chrome 49 x64	N/A	N/A	N/A	N/A				
Chrome 48 x64 thru 41 x64	N/A	N/A	N/A	N/A				
FireFox 76 thru 74		N/A	N/A	N/A	N/A	N/A	N/A	N/A
FireFox 73						N/A	N/A	N/A
FireFox 72,					N/A	N/A	N/A	N/A
FireFox 71 x64					N/A	N/A	N/A	N/A
FireFox 70						N/A	N/A	N/A
FireFox 69 thru 62	N/A						N/A	N/A
FireFox 61	N/A	N/A					N/A	N/A
FireFox 60	N/A	N/A					N/A	N/A
FireFox 59	N/A	N/A						N/A
FireFox 58	N/A	N/A					N/A	N/A
FireFox 57	N/A	N/A						N/A
FireFox 56	N/A	N/A						N/A
FireFox 55 thru 47	N/A	N/A	N/A					N/A
FireFox 46 thru 44	N/A	N/A	N/A	N/A				
FireFox 43 thru 38	N/A	N/A	N/A	N/A				
Opera 66		N/A				N/A	N/A	N/A
Opera 65		N/A				N/A	N/A	N/A
Opera 64						N/A	N/A	N/A
Opera 63 thru 58	N/A						N/A	N/A